City of Hawaiian Gardens

2026 Business and Multifamily Service Guide

Your Service Provider is Changing

WM and Waste Resources are proud to announce the approval from the City of Hawaiian Gardens for WM to become your new service provider, effective May 1, 2026.

Frequently Asked Questions

With this change in providers, are my services changing? Do I need to setup a WM account?

No, there are no changes to your trash, recycling, and organics services. Your account and service information will be automatically transitioned to WM.

Will my service day change?

WM will continue to provide services on your same collection day and frequency. If any adjustments to your schedule become necessary in the future, we'll make sure to notify you in advance, so you have time to prepare.

What do I do with my Waste Resources containers?

There are no immediate changes to your containers. Please continue to use your existing trash, recycle and organic waste containers.

Will my rate change on May 1, 2026?

No, there are no changes to the approved service rates as a result of this transition.

How do I make changes to my service?

Customers can make changes to their service by contacting WM Customer Service

Phone: (310) 366-7600 (Monday-Friday, 8 a.m. to 5 p.m. and Saturday, 8 a.m. to 12 p.m.)

Will there be any changes to my billing with WM?

Yes—You will now begin receiving invoices from WM. Please note that your existing billing preferences will not transfer automatically. You will need to discontinue any automatic payment arrangements with Waste Resources and create a My WM profile at wm.com/mywm and select your preferred billing and payment options.

Instructions are included in this service guide and will be included with your next invoice.

Service Overview

To comply with California recycling regulations under AB 341 and SB 1383, all Hawaiian Gardens businesses and multifamily complexes are required to either participate in the City's three (3) container waste collection system: black for trash, blue for recycling, and green for organics or apply and receive approval for a waiver through the City of Hawaiian Gardens. For waiver information, visit our website, business.wm.com/Hawaiian-Gardens.

Getting Started - Organics and Recycling Services

WM offers organic and recycling services tailored to meet State regulations; and your business or complex's needs. If you'd like to learn more about available services, contact our WM Customer Service to schedule a free site visit with a Recycling Coordinator.

Organics | Recycling | Trash

Right Materials - Right Container - Know Which Container to Use

What Goes in the Organics Container:

Food Waste

Yard Waste

Produce

Food Soiled Paper, Coffee Filters & Tea Bags

Meat, Fish & Poultry

Dairy

Bread, Pasta, Rice & Grains

Do Not Include:

- Plastic Film
- Serveware/Utensils
- Plastic Containers
- Foam Containers
- Hazardous Waste
- Fats, Oils, or Greases

Place your food scraps in a clear plastic bag or directly into your organics cart

What Goes in the Recycling Container:

Plastic Bottles & Containers

Food & Beverage Cans

Glass Bottles & Containers

Paper

Flattened Cardboard & Paperboard

Do Not Include:

- Food Or Liquids
- Plastic Bags or Film
- Foam Containers
- Clothing, Furniture or Carpet
- Batteries
- Electronics
- Hazardous Waste
- Yard Waste

Place recyclables directly into your recycling cart - Don't bag your recycling materials.

What Goes in the Trash Container:

Foam Cups & Containers

Garden Hose

Broken Ceramic Dishes & Pots

Candy, Snack & Food Wrappers

Plastic Bags & Film

Diapers

Pet Waste

Clothing & Textiles

Do Not Include:

- Organics/Recyclables
- Hazardous Waste
- Electronics
- Batteries, Tires or Paint
- Flammable Material

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BUSINESSES

Additional Services for Businesses

Locking Containers

Need added security? Locking bins and service are available for an additional charge.

Roll-off and Compactor Service

For larger businesses and temporary uses, such as construction or demolition projects, roll-off box and compactor services are available.

MULTIFAMILY COMPLEXES

Special Services for Multifamily Complexes

Bulky Item Collection

Multifamily complex customers receive up to five (5) bulky item pickups of up to six (6) items annually at no additional charge. Additional pickups or additional items can be collected for an additional charge. Bulky item pickups can be scheduled by calling Customer Service. Requests must be made at least 48 hours in advance of your service day.

- **Acceptable Bulky Items** — furniture (chair, bagged mattresses, sofa), appliances (dishwasher, microwave), e-waste (TVs, computers, monitors), tree branches and scrap wood.
- **Non-acceptable Bulky Items** — loose trash, household hazardous waste (HHW), spas, pianos, camper shells, items requiring more than two people to safely handle.

Household Hazardous Waste (HHW) and E-Waste

Household hazardous Waste (HHW), such as paint, oil, batteries, and CFL bulbs, cannot be disposed of with your household trash or recycling. To properly dispose of these items, visit 888cleanla.com for more information and for upcoming Los Angeles County HHW collection events, including events in Signal Hill (two Saturdays per month).

Electronic waste can be recycled through the Bulky Item Collection program. Contact Customer Service to schedule a pickup.

Holiday Tree Collection

WM will collect holiday trees from multifamily complexes on regular service days for the four weeks following December 25 at no extra charge. To ensure trees are properly recycled:

- Place them near, but not inside or in front of collection containers.
- Remove all decorations, including tinsel, lights, ornaments, and tree stands.

Community Compost Giveaway Events

Compost Giveaway events for Hawaiian Gardens residents are held four times per year on the same days as the Block Cleanup events. During the event, residents can bring their shovels and containers to take home fresh compost for their home gardening needs.

Block Cleanup Events

In addition to Bulky Item Collection, four times per year residents can dispose of unwanted trash, furniture, appliances, and yard waste for free at a Block Cleanup Event.

2026 Dates: June, 27, September 19, and November 14

Location: Civic Center Dr. (between Pioneer Blvd. and Juan Ave.)

Note: No commercial or hazardous waste will be accepted.

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SB 1383 Compliance for Businesses and Multifamily Complexes

To comply with SB 1383 regulations and support organic waste recycling, businesses and multifamily complexes are required to:

- Provide access to organic waste containers in all waste disposal areas (excluding restrooms)
- Ensure your location has the adequate number, size(s), and location(s) of containers and that containers are
- property labeled or color-coded for correct waste sorting
- Conduct regular inspections for contamination and educate employees as needed
- Educate employees/contractors and customers/tenants on proper waste sorting
- Provide sorting information to new tenants within fourteen (14) days of their occupancy

Tier One & Tier Two Edible Food Generators

As part of SB 1383, businesses classified as Tier One and Tier Two Edible Food Generators in Hawaiian Gardens must recover the maximum amount of edible food that would otherwise be disposed of, by contracting for food donation with food recovery organizations or services and maintaining donation records.

Tier One

- Food Distributors
- Food Service Providers
- Grocery Stores and Supermarkets (10,000 sq. ft.+)
- Wholesale Food Vendors

Tier Two

- Healthcare Facilities with an on-site food facility and 100+ beds
- Hotels (with at least 200 rooms and an on-site food facility)
- Large Venues/Events (2,000+ daily visitors)
- Local education agencies with an on-site food facility
- Restaurants (5,000 sq. ft.+ or 250+ seats)

Holiday Schedule

Collection does not occur on the following holidays:

New Year's Day | Memorial Day | Independence Day | Labor Day | Thanksgiving Day | Christmas Day

When a holiday falls on a weekday, collection will be delayed for one day for the remainder of the week. If a holiday falls on a Saturday or Sunday, there will be no delay in service.

Invoices & Payments

Customers receive monthly invoices and has several convenient ways to pay:

- **Online:** Visit business.wm.com/Hawaiian-Gardens or the WM Mobile App
- **Mail:** WM, P.O. Box 541008, Los Angeles, CA 90054-1008
- **Phone:** (310) 366-7600

Connect With WM

Visit Your Community Website

Find service information, pickup schedules, and more at **business.wm.com/Hawaiian-Gardens**.

Manage Your Account with My WM

Sign up at **wm.com/mywm** or download the My WM App to view schedules, pay bills, and request services.

Give Us a Call

WM Customer Service at (310) 366-7600 (Monday-Friday, 8 a.m. to 5 p.m. and Saturday, 8 a.m. to 12 p.m.)