City of Hawaiian Gardens

2026 Residential Service Guide

Your Service Provider is Changing

WM and Waste Resources are proud to announce the approval from the City of Hawaiian Gardens for WM to become your new service provider, effective May 1, 2026.

Frequently Asked Questions

With this change in providers, are my services changing? Do I need to setup a WM account?

No, there are no changes to your trash, recycling, and organics services. Your account and service information will be automatically transitioned to WM.

Will my service day change?

WM will continue to provide services on your same collection day and frequency. If any adjustments to your schedule become necessary in the future, we'll make sure to notify you in advance, so you have time to prepare.

What do I do with my Waste Resources containers?

There are no immediate changes to your containers. Please continue to use your existing trash, recycle and organic waste containers.

How do I make changes to my service?

Residential customers can make changes to their service by contacting WM Customer Service

Phone: (310) 366-7600 (Monday-Friday, 8 a.m. to 5 p.m. and Saturday, 8 a.m. to 12 p.m.)

Will my rate change on May 1, 2026?

No, there are no changes to the approved service rates as a result of this transition.

Will there be any changes to my billing with WM?

Yes—You will now begin receiving invoices from WM. Please note that your existing billing preferences will not transfer automatically. You will need to discontinue any automatic payment arrangements with Waste Resources and create a My WM profile at wm.com/mywm and select your preferred billing and payment options.

Instructions are included in this service guide and will be included with your next invoice.

Home.wm.com/Hawaiian-Gardens

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Residential Cart Service

Standard residential service will continue to include one (1) 96-gallon recycling cart, one (1) 96-gallon organic waste cart, and one (1) 96-gallon trash cart. All carts are serviced once per week on the same service day.

Additional recycling carts are available at no charge and additional organics (after second cart) and trash carts (after first cart) are available for an additional charge. Bin services are also available. To request additional or replacement carts or bin service, visit **home.wm.com/Hawaiian-Gardens** or contact Customer Service.

Holiday Schedule

Collection does not occur on the following holidays:

New Year's Day | Memorial Day | Independence Day
Labor Day | Thanksgiving Day | Christmas Day

When a holiday falls on a weekday, collection will be delayed one day for the remainder of the week. If a holiday falls on a Saturday or Sunday, there will be no delay in service.

Cart Service Reminders

To help ensure safe and reliable service, please keep the following tips in mind:

- Place all waste and recycling in the appropriate container and close the lid so that it fits tight to the cart body.
- Trash, organics, and recyclables left outside the carts will not be collected.
- Place your carts at the curb by 7 a.m. on collection day. Emptied carts should be removed from curbside following service.
- Roll carts curbside with the handles facing your home. Place carts at least three feet apart from other carts and objects.

ADDITIONAL SERVICES

Bulky Item Collection

Residential customers receive up to five (5) bulky item pickups of up to six (6) items annually at no additional charge. Additional pickups or additional items can be collected for an additional charge. Bulky item pickups can be scheduled by calling Customer Service. Requests must be made at least at 48 hours in advance of your service day.

- **Acceptable Bulky Items** — furniture (chair, bagged mattresses, sofa), appliances (dishwasher, microwave), e-waste (TVs, computers, monitors), tree branches and scrap wood.
- **Non-acceptable Bulky Items** — loose trash, household hazardous waste (HHW), spas, pianos, camper shells, items requiring more than two persons to safely handle.

Sharps Kit

Residents can safely dispose of their sharps using WM's Sharps Mail Back Program. Contact Customer Service at to order your free kit. Limit of four (4) per year. Additional kits available for a nominal charge. Acceptable items include needles, lancets, and other sharps.

Household Hazardous Waste (HHW) and E-Waste

Household hazardous Waste (HHW), such as paint, oil, batteries, and CFL bulbs, cannot be disposed of with your household trash or recycling. To properly dispose of these items, visit 888cleanla.com for more information and for upcoming Los Angeles County HHW collection events, including events in Signal Hill (two Saturdays per month).

Electronic waste can be recycled through the Bulky Item Collection program. Contact Customer Service to schedule a pickup.

Organics | Recycling | Trash

Right Materials - Right Container - Know Which Container to Use

What Goes in the Organics Container:

Food Waste

Yard Waste

Produce

Food Soiled Paper, Coffee Filters & Tea Bags

Meat, Fish & Poultry

Dairy

Bread, Pasta, Rice & Grains

Place your food scraps in a clear plastic bag or directly into your organics cart

Do Not Include:

Plastic Film
Serveware/Utensils
Plastic Containers
Foam Containers
Hazardous Waste
Fats, Oils, or Greases

What Goes in the Recycling Container:

Plastic Bottles & Containers

Food & Beverage Cans

Glass Bottles & Containers

Paper

Flattened Cardboard & Paperboard

Place recyclables directly into your recycling cart - Don't bag your recycling materials.

Do Not Include:

Food Or Liquids
Plastic Bags or Film
Foam Containers
Clothing, Furniture or Carpet
Batteries
Electronics
Hazardous Waste
Yard Waste

What Goes in the Trash Container:

Foam Cups & Containers

Garden Hose

Broken Ceramic Dishes & Pots

Candy, Snack & Food Wrappers

Plastic Bags & Film

Diapers

Pet Waste

Clothing & Textiles

Do Not Include:

Organics/Recyclables
Hazardous Waste
Electronics
Batteries, Tires or Paint
Flammable Material

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Holiday Tree Collection

Holiday trees will be collected curbside on customers' regular service days for the four weeks following December 25 at no additional cost. Trees over seven (7') feet must be cut into sections. To ensure real trees can be recycled, please remove all decorations including tinsel, lights, ornaments, and tree stands.

Community Compost Giveaway Events

Compost Giveaway events for Hawaiian Gardens residents are held four times per year on the same days as the Community Cleanup events. During the event, residents can bring their shovels and containers to take home fresh compost for their home gardening needs.

Block Cleanup Events

In addition to Bulky Item Collection, four times per year residents can dispose of unwanted trash, furniture, appliances, and yard waste for free at a Block Cleanup Event.

2026 Dates: June, 27, September 19, and November 14

Location: Civic Center Dr. (between Pioneer Blvd. and Juan Ave.)

Note: No commercial or hazardous waste will be accepted.

Account Management, Discounts and Special Services

Invoices and Payments

Residential customers can conveniently and securely pay your bill and manage their account on our website, **home.wm.com/Hawaiian-Gardens**, or through the WM Mobile App. Payments can also be made by the following options:

- **Mail:** WM, P.O. Box 541008, Los Angeles, CA 90054-1008
- **Phone:** (310) 366-7600

Low-Income Senior Discount

Hawaiian Gardens residential customers aged 65 or older who also qualify for SoCal Edison's CARE program may be eligible for discounted Residential Service consisting of one (1) 64-gallon recycling cart, one (1) 64-gallon organic waste cart, and one (1) 64-gallon trash cart.

To learn more, visit **home.wm.com/Hawaiian-Gardens** or contact WM Customer Service.

Walk-Out Service for Disabled Residential Customers

WM offers a walk out service at no charge for qualified disabled customers with a single-family residence. To learn more about this service, visit **home.wm.com/Hawaiian-Gardens** or contact Customer Service.

Connect With WM

Visit Your Community Website

Find service information, pickup schedules, and more at **home.wm.com/Hawaiian-Gardens**.

Manage Your Account with My WM

Sign up at wm.com/mywm or download the My WM App to view schedules, pay bills, and request services.

Give Us a Call

WM Customer Service at (310) 366-7600

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