

**City of Hawaiian Gardens**  
**SB 272 Catalog of Enterprise Systems**

Updated: April 2026

| Product          | Vendor                 | Purpose  | Data Category  | Custodian                         | Collection Frequency | Update Frequency |
|------------------|------------------------|--|--|-----------------------------------|----------------------|------------------|
| ActiveNet        | Active Network         | Recreation registration and reservations           | Recreation Software  | Recreation and Community Services | Daily                | Daily            |
| Data Ticket      | Data Ticket            | Parking Citation processing and payment collection | Parking Citation Processing                                  | Public Safety                     | Daily                | Daily            |
| DisclosureDocs   | Granicus               | Conflict of Interest Reporting                     | Form 700   | City Clerk                        | As Needed            | As Needed        |
| DocuSign         | DocuSign               | Document signature Software                        | Electronic Signature Software                                | City Clerk                        | As Needed            | As Needed        |
| Formsite         | Formsite               | Online form submission                             | Forms  | Administration                    | As Needed            | As Needed        |
| Fundbalance      | Tyler Technologies     | Financial System                                   | AP, Payroll, Cash Receipts                                   | Finance                           | Daily                | Daily            |
| Graffiti Tracker | Graffiti Tracker, Inc. | Graffiti tracking system                           | Graffiti   | Public Works                      | As Needed            | As Needed        |
| HAPPY Software   | MRI Software Company   | Section 8 Housing administration                   | Data on applications and dispositions for Section 8 Housing. | Community Development             | Daily                | Daily            |
| HdL              | HdL Companies          | Tracking and managing City business licenses       | Business Licenses  | Finance                           | Daily                | Daily            |
| HG Connect       | GOGov                  | Citizen Request Management                         | Service Request  | Administration                    | As Needed            | As Needed        |
| Laserfiche       | Laserfiche             | Electronic document management system              | Records Management   | City Clerk                        | Daily                | Daily            |
| NeoGov           | NeoGov                 | Online employment portal                           | Human Resources Management                                   | Human Resources                   | Daily                | Daily            |
| Exchange         | Microsoft              | Email Communication                                | Email System   | IT                                | Daily                | Daily            |
| PageFreezer      | PageFreezer            | Social Media Archive                               | Media Archiving  | Administration                    | Daily                | Daily            |
| PlanetBids       | PlanetBids, Inc.       | Online Bid Distribution Software                   | Bidding System   | Public Works                      | As Needed            | As Needed        |
| PrimeGov         | Granicus               | Agenda Management and Video Streaming              | Agenda Management System                                     | City Clerk                        | As Needed            | As Needed        |
| TRAKiT           | CRW Systems            | Planning and Permitting System                     | Building and Planning Permits                                | Community Development             | Daily                | Daily            |